



Notice of Nondiscrimination

Aetna complies with applicable Federal civil rights laws and does not discriminate, exclude or treat people differently based on their race, color, national origin, sex, age, or disability.

Aetna provides free aid/services to people with disabilities and to people who need language assistance.

If you need a qualified interpreter, written information in other formats, translation or other services, call 877-459-6604.

If you believe we have failed to provide these services or otherwise discriminated based on a protected class noted above, you can also file a grievance with the Civil Rights Coordinator by contacting:

Civil Rights Coordinator,

P.O. Box 14462, Lexington, KY 40512 (CA HMO customers: PO Box 24030 Fresno, CA 93779)

800-648-7817, (TTY: 711)

Fax: 859-425-3379 (CA HMO customers: 860-262-7705)

CRCoordinator@aetna.com.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, or at 800-368-1019, 800-537-7697 (TDD).

Language Assistance Services for Individuals with Limited English Proficiency

(TTY: 711)

To access language services at no cost to you, call 877-459-6604.

Para acceder a los servicios de idiomas sin costo, llame al 877-459-6604. (Spanish)

如欲使用免費語言服務，請致電 877-459-6604。 (Chinese)

Afin d'accéder aux services langagiers sans frais, composez le 877 459-6604. (French)

Para ma-access ang mga serbisyo sa wika nang wala kayong babayaran, tumawag sa 877-459-6604. (Tagalog)

T'11 ni nizaad k'ehj7bee n7k1 a'doowo[doo b33h 77n7g00 koj8 h0lne' 877-459-6604. (Navajo)

Um auf für Sie kostenlose Sprachdienstleistungen zuzugreifen, rufen Sie 877-459-6604 an. (German)

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Për shërbime përkthimi falas për ju, telefononi 877-459-6604. (Albanian)

የቋንቋ አገልግሎቶችን ያለክፍያ ለማግኘት፣ በ 877-459-6604 ይደውሉ። (Amharic)

(Arabic) للحصول على الخدمات اللغوية دون أي تكلفة، الرجاء الاتصال على الرقم 877-459-6604.

Անվճար լեզվական ծառայություններից օգտվելու համար զանգահարեք 877-459-6604 հեռախոսահամարով: (Armenian)

Kugira uronke serivisi z'indimi atakiguzi, hamagara 877-459-6604 (Bantu)

আপনাকে বিনামূল্যে ভাষা পরিষেবা পেতে হলে এই নম্বরে টেলিফোন করুন: 877-459-6604। (Bengali)

Ngadto maakses ang mga serbisyo sa pinulongan alang libre, tawagan sa 877-459-6604. (Bisayan-Visayan)

သင့်အနေဖြင့် အခကြေးငွေ မပေးရပဲ ဘာသာစကားဝန်ဆောင်မှုများ ရရှိနိုင်ရန် 877-459-6604 သို့ ဖုန်းခေါ်ဆိုပါ။ (Burmese)

Per accedir a serveis lingüístics sense cap cost per vostè, telefoni al 877-459-6604. (Catalan)

Para un hago' i setbision lengguåhi ni dibåtde para hågu, ågang 877-459-6604. (Chamorro)

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Anumpa tohsholi I toksvli ya peh pilla ho ish I paya hinla, I paya 877-459-6604. (Choctaw)

Tajaajiloota afaanii garuu bilisaa ati argaachuuf, bilibili 877-459-6604. (Cushite-Oromo)

Voor gratis toegang tot taaldiensten, bell 877-459-6604. (Dutch)

Pou jwenn sèvis lang gratis, rele 877-459-6604. (French Creole-Haitian)

Για να επικοινωνήσετε χωρίς χρέωση με το κέντρο υποστήριξης πελατών στη γλώσσα σας, τηλεφωνήστε στον αριθμό 877 459-6604. (Greek)

તમારે કોઇ જાતના ખર્ચ વિના ભાષાની સેવાઓની પહોંચ માટે, કોલ કરો 877-459-6604. (Gujarati)

No ka wala'au 'ana me ka lawelawe 'ōlelo e kahea aku i kēia helu kelepona 877-459-6604. Kāki 'ole 'ia kēia kōkua nei. (Hawaiian)

आपके लिए बिना किसी कीमत के भाषा सेवाओं का उपयोग करने के लिए, 877-459-6604 पर कॉल करें। (Hindi)

Xav tau kev pab txhais lus tsis muaj nqi them rau koj, hu 877-459-6604. (Hmong)

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Iji nwetaòhèrè na ọrụ gasị asụsụ n'efu, kpọọ 877-459-6604. (Ibo)

Tapno maaksesyo dagiti serbisio maipapan iti pagsasao nga awan ti bayadanyo, tawagan ti 877-459-6604. (Ilocano)

Untuk mengakses layanan bahasa tanpa dikenakan biaya, hubungi 877-459-6604. (Indonesian)

Per accedere ai servizi linguistici, senza alcun costo per lei, chiami il numero 877 - 459 - 6604 (Italian)

言語サービスを無料でご利用いただくには、877-459-6604 までお電話ください。 (Japanese)

လၢတၢ်ကမၤန့ၢ်ကိၣ်အတၢ်မၤစၢၤအတၢ်ဖံးတၢ်မၤတဖၣ်လၢတအိၣ်ဒီးအပူၤလၢကဘၣ်ဟ့ၣ်အိၣ်အဂီၢ်ဘၣ်န့ၣ် ကိ: 877-459-6604 တက့ၢ်. (Karen)

무료 언어 서비스를 이용하려면 877-459-6604 번으로 전화해 주십시오. (Korean)

Ṁ dyi wuḍu-dù kà kò dò bě dyi móuṅ nì Pídyi ní, níí, dá nòbà nà ke: 877-459-6604. (Kru-Bassa)

بو دەسپێر اگەشتن بە خزمەتگوزاری زمان بەی تێچوون بو تو، په‌یوه‌ندی بکه به ژماره‌ی 877-459-6604. (Kurdish)

ເພື່ອຂ້າໃຊ້ການບໍລິການພາສາໂດຍບໍ່ເສຍຄ່າຕໍ່ກັບທ່ານ, ໃຫ້ໂທຫາເບີ 877-459-6604. (Laotian)

कोणत्याही शुल्काशिवाय भाषा सेवा प्राप्त करण्यासाठी, 877-459-6604 वर फोन करा. (Marathi)

Nan etal nan jikin jiban ikijen Kajin ilo an ejelok onen nan kwe, kirllok 877-459-6604. (Marshallese)

Pwehn alehdi sawas en lokaia kan ni sohte pweipwei, koahlih 877-459-6604. (Micronesia-Pohnpeian)

ដើម្បីទទួលបានសេវាកម្មភាសាដោយឥតគិតថ្លៃសម្រាប់លោកអ្នក សូមហៅទូរស័ព្ទទៅកាន់លេខ 877-459-6604។ (Mon-Khmer, Cambodian)

निःशुल्क भाषा सेवा प्राप्त गर्न 877-459-6604 मा टेलिफोन गर्नुहोस् । (Nepali)

Të kwoɾ yin wëër de thokic ke cïn wëu kɔr keek tɛnɔŋ yïn. Ke cɔl kɔc ye kɔc kuɔny ne nɔmba 877-459-6604. (Nilotic-Dinka)

For tilgang til kostnadsfri språktjenester, ring 877-459-6604. (Norwegian)

Um Schprooch Services zu griegie mitaus Koscht, ruff 877-459-6604. (Pennsylvania Dutch)

برای دسترسی به خدمات زبان به طور رایگان، با شماره 877-459-6604 تماس بگیرید. (Persian-Farsi)

Aby uzyskać dostęp do bezpłatnych usług językowych proszę zadzwonoć 877-459-6604 (Polish)

Para acessar os serviços de idiomas sem custo para você, ligue para 877-459-6604. (Portuguese)

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ਤੁਹਾਡੇ ਲਈ ਬਿਨਾਂ ਕਿਸੇ ਕੀਮਤ ਵਾਲੀਆਂ ਭਾਸ਼ਾ ਸੇਵਾਵਾਂ ਦੀ ਵਰਤੋਂ ਕਰਨ ਲਈ, 877-459-6604 'ਤੇ ਫੋਨ ਕਰੋ। (Punjabi)

Pentru a accesa gratuit serviciile de limbă, apălați 877-459-6604. (Romanian)

Для того чтобы бесплатно получить помощь переводчика, позвоните по телефону 877-459-6604. (Russian)

Mo le mauaina o auaunaga tau gagana e aunoa ma se totogi, vala’au le 877-459-6604. (Samoan)

Za besplatne prevodilačke usluge pozovite 877-459-6604. (Serbo-Croatian)

Heeba a nasta jangirde djey wolde wola chede bo apelou lamba 877-459-6604. (Sudanic-Fulfulde)

Kupata huduma za lugha bila malipo kwako, piga 877-459-6604. (Swahili)

ܩܘܬܐ ܗܘܕܘܡܐ ܙܐ ܠܘܒܐ ܒܝܠܐ ܡܠܝܦܐ ܩܘܩܐ, ܦܝܓܐ 877-459-6604. (Syriac-Assyrian) 877-459-6604

మీరు భాష సేవలను ఉచితంగా అందుకునేందుకు, 877-459-6604 కు కాల్ చేయండి. (Telugu)

หากท่านต้องการเข้าถึงการบริการทางด้านภาษาโดยไม่มีค่าใช้จ่าย โปรดโทร 877-459-6604 (Thai)

Kapau ‘oku ke fiema’u ta’etōtōngi ‘a e ngaahi sēvesi kotoa pē he ngaahi lea kotoa, telefoni ki he 877-459-6604. (Tongan)

Ren omw kopwe angei aninisin eman chon awewei (ese kamo), kopwe kori 877--459-6604. (Trukese)

Sizin için ücretsiz dil hizmetlerine erişebilmek için, 877-459-6604 numarayı arayın. (Turkish)

Щоб отримати безкоштовний доступ до мовних послуг, задзвоніть за номером 877-459-6604. (Ukrainian)

بلا قیمت زبان سے متعلقہ خدمات حاصل کرنے کے لیے ، 877-459-6604 پر بات کریں۔ (Urdu)

Nếu quý vị muốn sử dụng miễn phí các dịch vụ ngôn ngữ, hãy gọi tới số 877-459-6604. (Vietnamese)

צו צוטריט שפראך באַדינגגען אין קיין פּרייז צו איר, רופן 877-459-6604. (Yiddish)

Lati wọnú awọn isẹ èdè l’ọfẹ fun ọ, pe 877-459-6604. (Yoruba)

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